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Attorney for Defendant Brandi C. Aycock

Rejected.
This exhibit list is

too vague. Defendant

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Fr. 07-00788-LHK

Judge

UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF CALIFORNIA SAN JOSE DIVISION

UNITED STATES OF AMERICA Plaintiff,

CASE NO. CR 07-00788-LHK

٧.

EXHIBIT LIST OF DEFENDANT BRANDI C. AYCOCK

BRANDI C. AYCOCK, et al., Defendants.

Brandi C. Aycock proposes the following exhibits:

- 1. All NMN Policies, Procedures and Plans of Action, including: Bonus Structures; Checklist for Call Monitoring; Customer Service Policies and Procedures; Customer Surveys; Customer Service Estimator Trends; Dispatch Policies and Procedures; Internal E-mails; Introductory Exams; Estimated Inventory Summary; Estimator User Guide; Estimator Training Flowchart; Household Goods Booking Checklist; Internal Memoranda; Handwritten Notes; Meeting Notes; Policies and Procedures Manual; Packing Guidelines; Penalty Logs; Phone Etiquette; Problem Logs; Sales Policies and Procedures; Scripts, Table of Measurements; Training Calendars; Training Notes for **New Estimators:**
- 2. Certain Agreements between NMN and its Carriers, including: 409 Agreements; Memoranda between NMN and its Carriers; Rights of First Refusal
- 3. Certain AY Customer Files and Documents, including: Rescission of Non-Binding Contracts; Weight Certificates
- 4. Certain Correspondence Between Attorneys for NMN and AY
- 5. Certain Documents related to the Department of Transportation and the Federal Motor Carrier Safety Administration's investigations of NMN
- 6. Certain NMN Customer Files and Documents, including: Customer Cancellations; Customer Change Requests; Customer Relations Important Information, Moving and Packing Tips; Deposit Agreement and Contracts;

- 7. Certain NMN Data Collection Materials, including: AY Rights of First Refusal Declined Moves; Aged Accounts Receivables; Agent Fees Due; Call Station Usage Summaries; Cancellations for Week; Conversion Production Cancellation Penalty Call Monitoring Documents; Estimator Original and Final Weight Analyses; Estimator Performance for Leads Booked; Estimator Sales Detail; Meet or Beat Documents; Monthly Agent Fees Due; Penalty Logs; Problem Logs Network Lists; Weight Overage Logs
- Certain NMN Employee Personnel Documents, including: ADP Counseling Records; Employee Packets; Estimator Evaluations Sheets; Paychex Exit Interviews; Sales Job Description Agreements
- 9. Certain NMN Website Materials
- 10. Complaint and Settlement Agreement with National Van Lines
- 11. NMN Counseling Record
- 12. NMN AttentionAll NMNSalesStaff ReJobsBookedAfter3.3.03
- 13. NMN Bonus Structure 2005
- 14. NMN CallStationUsageSummary
- 15. NMN Checklist for Call Monitoring
- 16. NMN ConversionProductionCancellationPenaltyCallMonitoring
- 17. NMN Customer Cancellation Form
- 18. NMN Customer Change Request Form
- 19. NMN Customer Service Estimator Trends
- 20. NMN Customer Service Problem Log
- 21. NMN Deposit and Contract
- 22. NMN Estimated Inventory Summary
- 23. NMN Estimater User Guide
- 24. NMN Estimator Training Flowchart
- 25. NMN EstimatorEvaluationSheets
- 26. NMN EstimatorOrigAndFinalWeightAnalysis
- 27. NMN Paychex ExitnterviewBermudezFonseca
- 28. NMN Household Booking Checklist
- 29. NMN Improved Quality Assurance
- 30. NMN Improvements to Work On
- 31. NMN Introductory Exam
- 32. NMN OrderS for Service
- 33. NMN Packing Guidelines
- 34. NMN Packing Tips
- 35. NMN Penalty Log
- 36. NMN Policies and Procedures Manual
- 37. NMN Quality Control
- 38. NMN Reinstatement of Authority
- 39. NMN Script
- 40. NMN Table of Measurements
- 41. NMN Training Calendar

Case 5:07-cr-00788-EJD Document 575 Filed 04/13/12 Page 3 of 3

- 42. NMN Training Notes for New Estimators
- 43. NMN Weight Overage Log
- 44. All Exhibits on any Co-Defendant's Exhibit Lists

Dated: April 3, 2012

Law Offices of Ronald Gainor,

s/ Ronald Gainor

Attorney for Brandi Aycock